

Lumeval — 30-Case / 30-Day Stuck-Case Accountability Pilot

Pilot specification · Mining and heavy-industry occupational health teams · lumeval.com

What the pilot is

A physician-led, AI-assisted review of 30 unresolved occupational injury cases. Every reviewed case receives an accountability map: the bottleneck, the missing decision or information, the next action, a named owner and backup owner, a deadline, an escalation trigger and recipient, estimated avoidable days, operational exposure, and a tracked follow-up status. Within 30 days you know which stuck cases can move, what is blocking each one, and who is accountable for the next step.

Which cases qualify

Open, non-litigated physical injury or exposure cases. Primary focus: lost-time musculoskeletal cases aged 90–180 days, with imaging- or report-ambiguous cases prioritized. Cases older than 180 days are included where the worker is not represented by legal counsel. Represented or litigated files are excluded from review and appear in executive reporting as aggregate exposure visibility only.

Data workflow — built for minimal client effort

Step 1: Your team produces a de-identified case-list export (case ID, injury date, case age, job role, body part or exposure type, status, days offsite, days modified duty, last action date, pending action, imaging/referral/rehab flags). No worker names, dates of birth, addresses, SINs, or health card numbers. Step 2: Lumeval selects 30 high-friction cases. Step 3: Limited documents are requested only for selected cases, transferred through a secure workflow arranged directly with your team — never by email.

Deliverables

- 30 case-level accountability maps, physician-finalized
- Executive dashboard: aging buckets, cases with no owner or no next action, repeat bottlenecks by site, function, and provider, and an operational exposure range using employer-supplied assumptions
- Two structured follow-up reviews (day 14 and day 30) with your named internal sponsor to confirm actions moved
- Close-out summary: cases moved from indeterminate to next-step-defined, avoidable days identified, and recommended standing cadence

Timeline and commercial terms

Week 1	Data export received; 30 cases selected; sponsor named
Weeks 2–3	Case review; accountability maps delivered in batches
Day 14 + Day 30	Follow-up reviews; dashboard and close-out delivered
Investment	Flat-fee pilot from CAD \$20,000. Includes both follow-up reviews. Optional monthly accountability retainer quoted at close-out.

What you need to provide

One named internal sponsor (occupational health, HSE, or operations) empowered to assign owners; the de-identified export within two weeks of signing; attendance at the two follow-up reviews. That is the entire client-side commitment.

Boundaries

Lumeval does not perform independent medical examinations and does not determine causation, compensability, entitlement, disability, impairment, or fitness for duty. Lumeval is not a claim acceptance or denial tool. AI assists with timeline extraction and classification; a physician reviews and finalizes every accountability map. Employer-facing outputs are aggregate and de-identified; no employer access to individual worker medical information.